



## WRDEUP KEY INFORMATION

What's Up WrdeUppers!

We can't wait for you to join us at WrdeUp

Here's some handy stuff you need to know to make it an even better festival...keep yourself, your loved ones and your valuables safe at all times...and have some fun.

## KEY TIMINGS

These are the key times showing when you should arrive and when the arena is open:

### SATURDAY

Car Parks Open: 13.00

Arena Open: 14.00 - 23.00

## CHILDREN

It goes without saying that your children are your responsibility and you should keep an eye on them and know where they are at all times. All children AND their family members should have a wristband attached to them when they are at WrdeUp.

This is to help us identify that a child belongs to the adult they are with. A parent/minder's mobile number will also be written on the child's wristband. If you do not have, please seek one immediately upon arrival. Please make sure you and your child both wear these wristbands at all times. Please report to the info tent if you need a replacement. If you find you have been separated from your child, please go to the nearest Event Staff member or to the Info Tent.

If you find a child that is obviously lost, please stay where you are and get someone else to alert security or go to the Info Tent. Please **DO NOT TRY AND TAKE THE CHILD ANYWHERE**, someone will come to you. WrdeUp reminds you that it is an offence for any person to be drunk whilst responsible for a child. Please drink responsibly & remember your responsibilities.

## CAR TRAVEL

WrdeUp takes place at The Rec, Highworth, Wiltshire. Please use the routes outlined below, following WrdeUp event signage as you approach the festival.

## CAR PARKING CHARGE

Day Car Parking: There is no charge to park your vehicle; however parking is at the owner's risk. WrdeUp will take no responsibility for loss or damage.

## FROM THE NORTH

(Burford) - follow the A361 to Lechlade then Highworth. Follow the sign to Swindon out of Highworth, the arena is located on the right adjacent the Petrol station. Follow the event signage.

## FROM THE EAST

(Swindon M4) - follow the A361 to Supermarine then out to Highworth. Follow the signs towards Lechlade, as you enter Highworth, the arena is located on the left adjacent the Petrol station.

## FROM THE WEST

(Oxford M40) - From the A420 Shrivenham turn right from the bypass and take the B4508 signposted, Highworth. Pass the Wrag Barn golf Club at the next round about take the first exit and the arena will be on the right adjacent the Petrol station.

**On approach to the event please follow the relevant signage:**

NB - Please do not follow your Sat Nav once you are in Highworth as this will take you to the Recreation Sports Centre. Please watch your speed as this is a rural location and likely to have heavier traffic than usual.

## LEAVING WRDEUP

If you are driving home, bear in mind that Highworth is a rural town, please keep your speed down and watch pedestrians leaving the event.

## COACH TRAVEL

Stagecoach run low cost, hassle free coach services from Swindon Bus Station direct to Highworth (& back). So why not leave your car at home and let the bus take you to the heart of the Festival. To view all coach service information, including times and prices, please visit [www.stagecoachbus.com](http://www.stagecoachbus.com)

## ALCOHOL

As a condition of the events license you are **NOT** allowed to bring your own alcohol to the event and bag searches will be carried out to ensure this requirement of law is upheld. You will not be allowed to bring glass bottles of any kind – broken glass is dangerous for children and animals that will be using the Rec after the event. Leave all glass at home or in the car – **no exceptions**.

Alcohol **cannot** be brought into the main site in any form - there is a fully licensed bar available for you.

## KEEP WRDEUP TIDY!

Please help us keep WrdeUp tidy by doing your bit... Minimise Packaging

**No Glass- Absolutely NO GLASS is allowed on site.**

Use the recycling bins – Please pick up your own rubbish and put it into the correct recycling bin. They will be clearly labelled.

Keep Highworth Rec Beautiful – Please respect the land you are staying on by taking your litter, etc. home with you at the end of the event.

## Challenge 25

We will be operating and enforcing a strict Challenge 25 policy at WrdeUp. If you can't provide valid identification when asked, you will be asked to leave the site and come back with your ID. So if you are lucky enough to look 25 or younger, please make sure that you bring an acceptable form of identification. Valid forms of ID include:

- An in date photographic driver's license or provisional licence.

- A valid passport (not a photocopy). Out of date passports will NOT be accepted.

- A Proof of Age Standards Scheme Card (showing the PASS hologram).

## GENERAL TERMS & CONDITIONS – PLEASE READ

- 1/ Right of admission reserved (R.O.A.R.)
- 2/ WrdeUp is for nice people and is about having a good time. Anti-social behaviour will not be tolerated and you will be ejected without refund.
- 3/ No admission without a valid ticket (so don't lose it).
- 4/ Children up to the age of 16 can attend free of charge but you must obtain a ticket for them. Children up to the age of 16 must be accompanied at all times.
- 5/ Children under 16 and young adults under 18 can only enter the festival with the person who purchased their ticket i.e. their parent, legal guardian or nominated guardian. Any Under 16 ticket holders attempting to enter the festival without this person will be denied entry to the festival. For safety reasons, any persons attempting to enter the festival with a Child Ticket holder that they are not the parent, legal guardian or nominated guardian for will be denied entry.
- 6/ Ticket holders (including all minors) give their express consent to the use of their actual or simulated likeness in connection with the production, exhibition, advertising and/or exploitation of any photos, film, video and/or audio recording of this event and/or any element thereof in any/all media throughout the world.
- 7/ Guests may be searched on entry to the event. If you are in possession of illegal substances you may be arrested.
- 8/ You will **not be allowed** to bring in **FOOD and DRINK** of any kind.
- 9/ As a condition of the event license Alcohol cannot be brought into the main site. There are fully licensed bars available for you.

- 10/ Large Bags, Picnic Hampers, Cool-box's/Bags or similar are **not** permitted into the arena.
- 11/ The promoter reserves the right to change the line up without notification.
- 12/ Adult ticket's can only be used by persons age 18 or over on day the festival starts.
- 13/ Under 16's, Tickets can only be purchased by an appropriately aged adult (see below).
- 14/ By purchasing a Child (under 16) or Young Adult Ticket you are confirming that you are either the parent, legal guardian or nominated guardian of the teen or child for whom you are purchasing.
- 15/ Child Ticket holders are not allowed in the arena unaccompanied at any time.
- 16/ Proof of age may be required for all ticket types. Please ensure that you have ID with you in case you are asked. Failure to provide such ID may result in you being asked to leave the festival.
- 17/ Prior written permission is needed by WrdeUp CIC Ltd to use WrdeUp tickets in any sales promotions, media, marketing, reward programmes, staff incentives, raffles, auctions or general competitions. The WrdeUp logo and any related WrdeUp artwork cannot be used without written permission of WrdeUp CIC Ltd.
- 18/ Admission is at Ticket Holder's own risk. WrdeUp CIC Ltd will not be held liable for any loss, injuries or damages sustained at the event including damage, theft or losses to property and motor vehicles, if the cause is due to the negligence of the ticket holder or the actions of other patrons or third parties or force majeure.
- 19/ To protect your own safety and those of other guests, please act responsibly.
- 20/ You must have lots of fun, it's the law.

## TICKET TERMS & CONDITIONS – PLEASE READ

- 1/ Children under 16 must be accompanied by an adult aged 18 or over. All Children must have a valid ticket in order to attend the event.
- 2/ In case of emergency please follow instructions and directions from stewards/ Security and/or other officials.
- 3/ We reserve the right to refuse admission or remove any person who affects the enjoyment of other visitors or affects the running of the Event.
- 4/ You are responsible for safeguarding your property when at the event, the organisers will have no liability for property that is lost, stolen or damaged.
- 5/ Please leave the venue quietly in consideration for our neighbours.
- 6/ Pets are not allowed within the Arena other than dogs assisting the visually impaired or registered assistance dogs.
- 7/ The organisers will not be held responsible if an act fails to show up.
- 8/ Acts are subject to change.
- 9/ Tickets are non-refundable.
- 10/ No admission to the venue without a valid ticket.
- 11/ Proof of age may be required.
- 12/ Challenge 25 will be enforced at the bar.
- 13/ Professional recording or transmitting by digital or other means inside the venue is strictly forbidden.
- 14/ As a condition of the event license **NO** food or drink is permitted to be brought into the arena.
- 15/ As a condition of the event license **NO** food or drink is permitted to be taken outside of the arena.

16/ As a condition of entry all bags will be searched. Drink and/or food will be confiscated and disposed of at the event entrance.

17/ Full terms and conditions are available on the website under Key Information or go to: [www.wrdeup.org.uk/keyinfo](http://www.wrdeup.org.uk/keyinfo)

NB: Ticket holders will be issued with wristbands at the gate so they can leave and re-enter the event.

### General Information / WARNING:

#### Warning

- Exposure to loud and excessive music may be damaging to your hearing.
- Parents are reminded that there are areas of the festival site, especially immediately in front of the stages, that are inappropriate for some people including young children.
- Also please note that some performances may contain language or material that may offend some people.
- Flashing Lights and Strobe Lighting may be used at the festival

